




Subtotal	\$	855.00
Rate		8.50%
Sales Tax		
Total	\$	928.53

WORKSHOP ON MANAGING PROBLEM AND NON-PERFORMING LOANS

📅 July 20 - 24, 2026 📍 Nairobi - Kenya 🗨️ English

 www.adfi-ci.org





Program Overview

The growing incidence of problems and non-performing loans in financial institutions is one of the major challenges that have continued to confront financial institutions, thereby limiting their ability to lend to micro, small, and medium-sized enterprises (MSMEs). This situation has been exacerbated by disruptions in the economic environment, including macroeconomic difficulties such as rising inflation and foreign exchange fluctuations, as well as increasing risks associated with climate change, among others. In the context of these challenges, financial institutions are expected to comply with regulatory requirements concerning NPL. Both problem loans and NPLs are crucial for financial institutions asset quality and stability.

These dynamics require that financial institutions, including Development Finance Institutions, scale up their operational capacity to address problem loans and also acquire current strategies to manage NPLs to acceptable industry levels.

The objective of the workshop is to strengthen the capacity of participants to manage problem loans and non-performing loans effectively. Their skills in identifying the root causes of problem loans and NPLs will be sharpened to enable early identification and management of problem loans before they become non-performing. And to deal with NPLs to maximize recovery and nurture redeemable NPLs to good health.

Furthermore, by the end of the course, the participants would be equipped to:

- Carry out a systematic assessment of clients' loans for control purposes,
- Propose options to management on how to manage and recovery of NPLs,
- Administer properties acquired in the settlement of default,

- Provide enlightened leadership in planning and implementing payment arrears recovery.
- Develop workable strategies to rescue problem loans.
- Ensure their institution focuses on robust risk management practices to minimize NPLs.
- Ensure their institutions are in alignment with their countries regulatory requirement for NPL management.

Program Content

- Problem and Non-Performing Loans: causes, symptoms, and consequences
- Identification and Early Warning Signals
- Strategies for Managing Problem and Non-Performing Loans
- Accounts health assessment and classification
- Credit risk assessment and monitoring
- Framework for resolution of NPLs
- Restructuring of problem accounts and options
- Debt Recovery Strategies
- Planning and implementing a corporate drive for arrears recovery
- Legal Issues in Managing Problem Accounts
- Management of assets acquired for loan settlement
- Workout/Exit Strategies
- Case studies and Exercises



The Training and Development Unit

Association of African Development Finance Institutions (AADFI)

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Methodology

The workshop will be interactive with the use of case studies, exercises, presentations, group work, and role play. Industry experts will facilitate the workshop.

Who Should Attend?

This workshop is designed for officials whose responsibilities include managing problem loans, recoveries, credit analysts, and project health assessment.

Faculty

The faculty comprises experts with practical experience in loan administration in the development finance and financial sectors.

Program Administration

The AADFI Directorate will administer the workshop.

The workshop is in-person. This is due to the high demand on participants' attention and time, both individually and in groups, which sometimes extends into late evenings. The in-person approach also offers a more enriching learning experience and fosters a stronger, more inclusive connection among participants.

A set of rules governs AADFI workshop activities to facilitate maximum learning and foster good relations among participants, instructors, and the Workshop Directorate. Below are the relevant extracts of the rules for this workshop:

- Nomination of a candidate is deemed to imply their readiness to comply with the advice of the instructors and the Workshop Directorate. Participants are therefore expected to be cooperative.
- Participants are expected to attend all sessions, including group meetings, in a prompt and regular manner.





Cancelation Policy

- The programme fee paid is non-refundable in the event of non-attendance at the programme. However, it may be used for a future programme with an equivalent registration fee to be held within the following year.
- Furthermore, the fee paid will not be refunded or used for future AADFI programmes if an institution of a registered participant fails to notify AADFI in writing of withdrawal at least 10 working days before the commencement of the programme.
- Nonetheless, the nominating institution reserves the right to replace a registered staff member with another staff member 10 working days before the start of the training.
- AADFI takes measures to ensure that programmes announced are not canceled. However, under circumstances beyond its control, AADFI reserves the right to cancel or reschedule the dates of its programme. In such circumstances, registered participants will be communicated with accordingly

Hotel Accommodation

Participants are responsible for their travel, board & lodge, and other personal expenses. Negotiation is ongoing with hotels, and negotiated tariffs for board & lodge will be communicated to participants.

Travel Documents and Arrangements

The Government of Kenya has lifted the requirement for an entry visa into Kenya, starting January 2024. All international travelers are no longer required to obtain a visa from an Embassy or Consulate before arrival. The entry visa requirement has been replaced with an electronic Travel Authorization (eTA). All travelers, except citizens of East African countries and foreigners who fall under the exemption category, must complete eTA and receive the authorization before traveling to Kenya. The eTA application can be accessed via: www.etakenya.go.ke

Please note that the AADFI cannot directly procure the eTA for any prospective applicant. Therefore, participants are advised to submit their nomination forms promptly so that they can make necessary travel arrangements in a timely manner.

International Vaccination

The International Vaccination Certificate (Yellow Fever Vaccination Card) is also required for entry into the country.



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